

# Quality Policy Statement

**Platinum Electricians specialises in electrical installation and maintenance services for the commercial, industrial and domestic markets throughout Australia.**

This statement recognises the requirements ISO 9001 and will ensure that Platinum Electricians:

- Deliver the companies vision and mission statement by providing our customers with a WOW experience;
- Provide quality workmanship by committed and trained franchise owners and employees;
- Provide value for money using quality products from our preferred suppliers;
- Satisfying applicable external requirements and relevant laws and regulations and internal requirements,
- Ensure that there are adequate resources, both technical and human in order to focus towards the prevention of quality deficiencies and satisfy the Company's vision;
- Set measurable objectives that will be continually monitored for improvement;
- Commit to continually assess risk and opportunities and improve our quality management system and its processes to ensure we are delivering quality service that is efficient and scalable.

To achieve these objectives and satisfy the expectations of our customers, Platinum Electricians is committed to implementing and maintaining continual improvement of the Quality Management System (QMS) and its Integrated Management System (IMS).

The successful operation of the quality management system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of Platinum Electricians and the satisfaction of customers, stakeholders and employees.



*Director*  
Joshua Nicholls

**Date:** January 2021

**Next Review Date:** January 2022