



MULTI-SITE ELECTRICAL MAINTENANCE

Multi-Site Test and Tag Services Australia

Different locations, asset types and service schedules can quickly lead to inconsistent testing, incomplete records and avoidable compliance risk.

This guide summarises how a coordinated multi-site test and tag program keeps commercial property portfolios compliant and audit-ready — covering the testing process, AS/NZS 3760:2022 obligations, reporting standards and what a national service partner should deliver.

KEY TAKEAWAYS

- A coordinated multi-site test and tag program improves electrical safety, compliance and consistency across every location
- Testing intervals should be based on the equipment, workplace environment and applicable compliance requirements, not a one-size-fits-all schedule
- Centralised reporting provides audit-ready records, asset-level visibility and better oversight of defects across your portfolio
- Careful planning and staged scheduling help minimise disruption to staff, customers and day-to-day operations during testing
- A structured process for managing failed equipment helps reduce safety risks and ensures clear documentation of corrective actions
- Combining test and tag with other electrical maintenance services can improve efficiency, reduce repeat site visits and simplify contractor management

WHAT ARE TEST AND TAG SERVICES?

Test and tag is the process of visually inspecting and electrically testing eligible plug-in electrical equipment to identify damage, defects or electrical safety risks. Testing should be completed by a competent person using suitable, calibrated equipment and processes.

The applicable requirements and testing intervals depend on the workplace, equipment and operating conditions — factors such as equipment type, how it is used and whether it operates in a hostile environment all shape an appropriate schedule.

The Testing Process

- 1 Visual inspection of the appliance, plug, cord and connections
- 2 Electrical safety testing using appropriate calibrated equipment
- 3 Application of a durable test tag
- 4 Recording the asset, location, test result and next test date
- 5 Identification and isolation of equipment that fails testing
- 6 Reporting of defects and recommended corrective actions



SUPPORTING ELECTRICAL SAFETY COMPLIANCE

Businesses are responsible for managing electrical risks in the workplace, including ensuring equipment is safe to use and appropriately inspected, tested and maintained. Australian test and tag programs may be informed by workplace health and safety legislation, relevant codes of practice and AS/NZS 3760:2022 – In-service safety inspection and testing of electrical equipment and RCDs.

Not every item requires testing at the same frequency. Platinum Electricians can help clients review their asset portfolio and establish a practical testing program based on their operational environment and compliance obligations.



ONE COORDINATED PROGRAM ACROSS EVERY SITE

For organisations managing multiple locations, test and tag is more than completing inspections — it requires careful scheduling, consistent procedures and accurate data management.

Our multi-site delivery model provides:

- ✓ A dedicated point of contact
- ✓ Coordinated scheduling across locations
- ✓ Consistent procedures, staged to minimise disruption
- ✓ Local field support across major Australian regions
- ✓ Asset-level test records
- ✓ Centralised portfolio reporting
- ✓ Defect escalation and corrective-action tracking
- ✓ Support for annual budgets and future testing programs

ACCURATE, AUDIT-READY REPORTING

A test tag alone doesn't give facilities teams the information needed to manage a large asset portfolio. Our reporting captures asset identification, site and location, test date and result, technician details, failed equipment, action taken, recommended repairs and next scheduled test date — creating a traceable record for audits, contractor management and maintenance planning.

Clear management of failed equipment

- 1 Clearly identify the failed item
- 2 Remove it from service or isolate it where appropriate
- 3 Record the defect and test result
- 4 Notify the nominated site representative
- 5 Recommend repair or replacement
- 6 Arrange corrective electrical works when authorised



More than portable appliance testing

A coordinated visit can also cover:

Portable appliance testing

Fixed & portable RCD testing

Emergency & exit lighting

Switchboard inspections

Thermal imaging

General electrical repairs

Lighting maintenance & upgrades

Asset identification & validation

Preventive & reactive maintenance

FREQUENTLY ASKED QUESTIONS

What is test and tag?

The process of visually inspecting and electrically testing eligible plug-in electrical equipment to identify damage, defects and potential safety risks. Once tested, equipment is typically labelled with a test tag and the results recorded for future reference.

How often does equipment need to be tested and tagged?

Intervals vary by equipment type, workplace environment, use and risk exposure. Requirements may be informed by workplace health and safety obligations, codes of practice and AS/NZS 3760:2022 — a schedule should reflect each site's specific conditions.

Can Platinum Electricians manage test and tag across multiple locations?

Yes. We provide coordinated multi-site test and tag services across Australia, including centralised scheduling, consistent procedures, local field support, asset-level records and portfolio-wide reporting.

What happens if an item fails testing?

Failed equipment is managed promptly to prevent it being unintentionally returned to service — identified, isolated or removed from service, recorded as defective and reported to the nominated site representative, with repair or replacement arranged where authorised.

Can testing be scheduled to minimise disruption?

Yes — testing is coordinated around operating hours and site access requirements, and can be staged by building, floor, tenancy, department or equipment group, or scheduled outside peak operating periods.



MULTI-SITE TEST & TAG

One call organises test and tag across every site.

Platinum Electricians provides multi-site test and tag services backed by national coordination, local service capability and comprehensive electrical maintenance support — with a dedicated account manager as your single point of contact.

- Coordinated multi-site test & tag scheduling
 - ISO 9001, 14001 & 45001 certified management systems
 - Centralised, audit-ready reporting
 - 24/7 support for urgent electrical requirements
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Call us on 1800 752 846 | service@platinumelectricians.com.au